

BOARDING POLICY

- All dogs must have current **veterinary administered** immunizations against Rabies, Distemper, Hepatitis, Leptospirosis, Parvovirus, Parainfluenza, Coronavirus, and Bordetella. **NOTE: Owner or breeder given vaccinations are not acceptable.**
- All cats must have current **veterinary administered** immunizations against Rabies, Feline Distemper (Panleukopenia), Rhinotracheitis, Chlamydia Psittaci, and Calici Virus. **NOTE: Owner or breeder given vaccinations are not acceptable.**
- All dogs must have had a negative Fecal Examination for internal parasites within the last 12 months.
- All pets will be treated for fleas when admitted for boarding. Pets are given Capstar which will not conflict with either Frontline or Advantage and has no lasting residual effects.
- All dogs go out to the exercise yard a **minimum** of twice daily and more often if time allows. Non-aggressive cats are allowed “roaming” time daily (the cat ward has a kitty condo in it).
- All clients are required to read and sign the Owner Release for Boarding form.
- If we have never seen your pet before, a physical exam is required to insure that your pet is not in the beginning stage of an illness (i.e., incipient ear infection, etc.).
- Pets will be admitted & discharged **ONLY** during regular office hours. Our Kennel Caregivers **CANNOT** release pets.
- Any pet that requires emergency or immediate veterinary attention will receive it at our discretion, and at the owner's expense.
- An emergency telephone number should be left with the clinic.
- Pets requiring medication or treatment (such as wound treatment) will be charged appropriate fees. Heartworm preventive medication should be administered for the month before or after the boarding time. There is no danger in giving this medication early.
- Please inform us if you are not happy with the way your pet was cared for. Your satisfaction and your pet's well-being are our primary concern.
- Be aware that your pet's diet may have varied while away from home. Your pet may have barked at other animals; or the temperature & humidity may have been slightly different from your home. This can create problems such as sore throats, tonsillitis, or diarrhea. We seek to prevent such things, but you must understand that these problems do develop. Owners will be charged appropriate fees for all treatment and medication needed for reasons that are not directly under our control.
- We furnish Hill's Science Diet Sensitive Stomach food. You are welcome to bring your own food but that will not affect the boarding charge.
- Every pet receives clean, fresh bedding every day. You are welcome to bring your own bedding & toys but **we cannot guarantee their return or if returned, their condition**. Many pets will shred bedding while being boarded.
- *There will be an additional charge for any pet deemed excessively aggressive towards humans during the boarding period.*

**Boarding is NOT the same thing as being at home; it is exciting and stressful.
Please keep this in mind when boarding your pet.**